

Legal information and privacy policy.

The SwissPass is a service offered by the public transport sector. Since its launch on 1 August 2015, the sector has been steadily expanding the services associated with the SwissPass. In addition to using trains, buses and boats, SwissPass customers benefit from various partner services thanks to “SwissPass Plus”.

The following information refers to the exchange of data between the digital infrastructure of the SwissPass, the management of which is the mandate of SBB AG, and the digital platforms of each of the SwissPass Plus partners.

Further legal information about the SwissPass and about SwissPass data protection can be found at swisspass.ch/dataprotection.

SwissPass Plus partner websites are not within the editorial scope of SBB AG. This means that the SwissPass Plus partners are responsible for all texts which appear on the partner sites, on swisspass.ch, in the web shops, and at other points of sale. For this reason, SBB AG excludes any claims for damages based on SwissPass Plus partner web shops and the web pages they link to.

Exchange of data.

When you enter your SwissPass number and your postal code on a SwissPass Plus partner website, this means that you are allowing SBB AG to send information about yourself and your SwissPass to the SwissPass Plus partner. This only concerns data which is relevant for the use or purchase of services. The data transmitted may include name, date of birth, GA or Half Fare Travelcard ownership, etc.

To ensure that you can use the SwissPass Plus services without restriction, SBB AG will transmit changes to your customer master data and card data to the relevant partner during the period of validity of the services you purchased.

To enable SBB AG to provide you with information at all times, the SwissPass Plus partner will provide SBB with information on services which they have linked to using the medium of the SwissPass. In addition to the period of validity and the item name, this information includes the date of purchase and a reference number for the SwissPass Plus partner.

Use of the data by public transport companies.

The details of your purchases and the data transmitted to SBB AG by SwissPass partners are used by SBB AG exclusively for contract implementation and statistical purposes.

This data is stored for two years and then deleted or anonymised. The services are displayed on swisspass.ch for two years.

Questions concerning data protection.

Please address any questions, or requests for corrections or deletions to the Data Protection Officer of SBB AG.

Applicable law and place of jurisdiction.

For all disputes between you as a visitor to and user of swisspass.ch and SBB AG, the courts at the domicile of SBB AG in Bern have exclusive jurisdiction. Swiss law applies exclusively.

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